TRANSFORMING STATEWIDE PROCUREMENT

The Wave 2 implementation has Statewide Procurement functionality that will impact not only Wave 2 departments, but also Wave 4, Exempt, and Deferred departments, as well as the vendor community including Small Business and Disabled Veteran Business Enterprises (SB/DVBE).

That means along with the training Wave 2 departments will receive, the Project will be offering web-based training for the other groups impacted by the Wave 2 Statewide Procurement functionality.

Wave 4, Exempt and Deferred departments are currently finalizing their initial role mapping submission, which in turn will identify the staff that will need to be trained in FI$Cal. Based on the roles they are assigned, the end-user will be directed to web-based training, job aids, and FAQs that relate to the System functionality they will be utilizing. These training materials will always be available for new users and existing users.

In partnership with the Department of General Services (DGS), the Project is reaching out to the vendor community in a variety of ways to explain the impact that FI$Cal may have on their business. As part of this ongoing outreach, they will be receiving information about what their training will look like and when it will be available.

Change is Coming

The FI$Cal Change Management Office (CMO) delivered four Wave 2 Change Workshops in March 2015. These workshops were designed to support engaged leaders who seek to energize their Wave 2 departments about the change coming. Department managers and supervisors will conduct Change Discussions with their staff between March 16 and April 10, 2015, using FI$Cal-provided materials, and return the completed Change Discussion Checklist and Log to CMO. This will prepare the staff for end-user training that begins on April 28, 2015 and ultimately, how they see themselves contributing in their FI$Cal role. Jon Jackson, CMO Training Supervisor, facilitated the workshops in a very interactive and engaging manner with the assistance of CMO Training Supervisor Suzanne Walker. “Thank you for having a presenter who was engaging and informative!” and “Jon is a great instructor” were two items among positive feedback received. To sustain the forward momentum from these workshops, participants are responsible for keeping their staff informed and engaged on a continuous basis.
The re-engineering, modernization, and automation of some of the State’s business processes is long overdue. The lifecycle and resiliency of our legacy systems has been truly impressive, but just as we’ve realized that it is no longer in our best interests to use service vehicles, safety equipment, or fire-fighting technology built in the 1970’s, the same holds true for our financial management systems. That’s why I’m so excited to be building a new service center to support this historic project.

The scale, complexity, and magnitude of the FI$Cal System is truly breathtaking. Together with my partners, we will build a 24 hour 7 day a week service center that delivers world-class customer service befitting the Enterprise Resource Planning system of the government of the eighth largest economy in the world. We will accomplish this by collaborating with one of the leading information technology system integrators in the industry and by leveraging globally proven Information Technology Infrastructure Library principles, best practices, and continual service improvement. As each Wave of departments comes on board, the FI$Cal Service Center’s capacity and quality will continue to grow by carefully measuring our performance to ensure exceptional customer service. We will constantly improve our efficiency, fine-tune our processes, and ultimately we will produce a top-of-class, best-of-breed service center.

The level of personal commitment, time, sacrifice, and passion I’ve seen my partners invest on this Project every day is breath-taking. As a student of political science, I deeply value the transparency into California’s finances that FI$Cal will provide. It’s thrilling to be part of such a grand effort to strategically invest our scarce public sector resources that will ultimately deliver such a superior return on investment to the California taxpayer.

Any questions, please contact us at: fiscal.cmo@fiscal.ca.gov