



**WAVE 2 TRAINING SESSION**  
**PARKING LOT QUESTIONS AND ANSWERS**  
**APRIL 28, 2015**  
**8:30 AM – 12:30 PM**  
**TRAINERS: REBECCA GLAZER & RACHEL MCCLELLAND**  
**BT SME: NO ANSWER WHEN CALLED**  
**TRAINING FACILITY: IS INC.**  
**ROOM #: 8**

**20150428\_AP101\_AM**  
**QUESTIONS AND ANSWERS**

Question	Answer
Q: California State Library received three refund/credit checks which are treated as abatements – What type of voucher will I be selecting?	A: A refund check would not be entered into the system using a voucher. It would be deposited in the AR Module.
Q: Would you deny or hold a voucher for an invoice dispute?	A: If the invoice is fully disputed, a voucher would not be created. If the invoice is partially disputed, a voucher can be created for the items the department wants to pay.